

# PRIVACY POLICY

BHM GEOTECHNICAL and its family of companies (“BHM GEOTECHNICAL,” “we,” or “us”) recognise the importance of protecting the privacy of your information. This Privacy Policy governs the collection of your data received through your use or interaction with the website or other online service (collectively, the “Services”) that links or refers to it. BHM GEOTECHNICAL will treat your personal information according to BHM GEOTECHNICAL’s legal obligations

## INFORMATION WE COLLECT

### INFORMATION YOU PROVIDE DIRECTLY

We collect information that you provide us directly, including when you contact us using a “Contact Us” form on the site, send us an e-mail, or enter a search query on the Services.

### INFORMATION FROM THIRD PARTIES

We may receive additional information about you from other publicly and commercially available sources, as permitted law.

We may combine all of the information we collect or receive about you and use or disclose it in the manner described in this Privacy Policy.

The following data categories are generally collected by BHM GEOTECHNICAL when you request information through our Contact Us page, or otherwise use the site or our Services.

What Data We Collect	Personal Data	Purpose for Collection
Information You Provide	First and Last Name	Information is used to respond to website inquiriesInformation is used to provide you with information, products or services that you request from us
Information You Provide	Contact Number	Information is used to respond to website inquiriesInformation is used to provide you with information, products or services that you request from us
Information You Provide	Email Address	Information is used to transmit responses to your website inquiriesInformation is used to transmit business insights and email marketing communications based on your preferencesInformation is used to transmit email alerts, event registrations and other notices concerning our products or services, or events or news, that may be of interest to you based on your preferences
Information You Provide	Company Name/ Address	Information is used to respond to website inquiriesInformation is used to provide you with information, products or services that you request from us
Information You Provide	Comments	Information is used to respond to website inquiriesInformation is used to provide you with information, products or services that you request from us
Information Automatically Collected	Device Data	Information helps personalise content and ads, and to analyse website traffic. For example, we may collect your IP address, the type of web browser and operating system used to access the Services, the time and duration of your visits, and information about the content and webpages you view and the features you access on the Services.
Information Automatically Collected	Website Browsing Data	Information is used to analyse how users use the Services and related analysis, research, reporting, and troubleshooting
Information Automatically Collected	Application Data	Information is used to analyse how users use the Services and related analysis, research, reporting, and troubleshooting
Information from Third Parties	Business-Related Data Publicly or Commercially Available	BHM GEOTECHNICAL may reference publicly available sources and information on the Internet or through social networks as part of its due diligence in ensuring we provide you the most appropriate answer possible.

## USE OF YOUR INFORMATION

We collect and use Personal Information to manage your relationship with BHM GEOTECHNICAL and better serve you when you are using the Services by personalising and improving your experience. We also may use such information to analyse how users use the Services and related analysis, research, reporting, and troubleshooting and as we believe is necessary or appropriate to protect, enforce, or defend legal rights, privacy, safety or property, whether our own or that of our employees or agents or others, and to comply with applicable law.



## SHARING YOUR INFORMATION

To the extent consistent with applicable law, we may share your information in the following circumstances:

- with our subsidiaries and affiliates;
- with affiliated and third-party service providers, such as companies that provide us technical support, data hosting, and other services;
- with other parties when required by law or as necessary to provide or protect our services, products, and other offerings.

## COOKIES, WEB BEACONS, AND SIMILAR TECHNOLOGIES

The Services — as well as certain third parties that provide content and other functionality on the Services — use a variety of technologies to learn more about how people use the Services and the Internet. This section provides more information about some of those technologies and how they work.

- **Cookies:** Cookies are small text files used to store information about users on the users’ own computer. Cookies may be used to recognise you as the same user across different visits to the website. Knowing how a user is using the Services through cookies enables us to tailor our content and Services to meet visitors’ needs more effectively. It also enables us to improve the quality of your visit by making sure that the Services are properly formatted for your computer and web browser.
- **Other local storage:** Local Shared Objects (also referred to as “Flash cookies”) and HTML5 local storage are similar to cookies in that they are stored on your computer and can be used to store certain information about your activities and preferences.
- **Web beacons:** Web beacons can be embedded in web pages, videos, or emails, and can allow a web server to read certain types of information from your browser, check whether you have viewed a particular web page or email message, and determine, among other things, the time and date on which you viewed the Web beacon, the IP address of your computer, and the URL of the web page from which the Web beacon was viewed.



## PROTECTION OF INFORMATION

BHM GEOTECHNICAL uses industry standard security measures to protect the information under our control, including firewalls and other security measures. Although the inherent dangers of the Internet mean we cannot guarantee the protection of your information against loss, misuse, or alteration, BHM GEOTECHNICAL takes steps to protect your personal information.



## CHANGES TO THIS PRIVACY POLICY

Due to changes in technology, legal requirements, and our Services, we may revise this Privacy Policy from time to time. We will notify you of changes by posting changes here, or by other appropriate means. We suggest that you bookmark this page so that you may check periodically to see if any changes have been made.

## DO NOT TRACK SIGNAL

Some web browsers may transmit “do-not-track” signals to the websites with which the user communicates. We do not currently take action in response to those signals. If an industry standard on responding to such signals is established and accepted, we may reassess how to respond to those signals.

## QUESTIONS AND CONTACT INFORMATION

If you have any questions about this statement or our handling of personal information, please email [legal@bhmgeo.com.au](mailto:legal@bhmgeo.com.au)